

HWM-Water LTD Privacy Policy

We are committed to safeguarding the privacy of our website visitors; this policy sets out how we will treat your personal information.

Our website uses cookies. By using our website and agreeing to this policy, you consent to our use of cookies in accordance with the terms of this policy. This policy is effective from 26/05/2012.

(1) Credit

This document was created using an SEQ Legal template.

(2) What information do we collect?

We may collect, store and use the following kinds of personal information:

- [(a) information about your computer and about your visits to and use of this website (including your IP address, geographical location, browser type and version, operating system, referral source, length of visit, page views, website navigation)
- [(b) information that you provide to us for the purpose of registering with us (including name, job title, company name, contact details including email address, demographic information such as postcode and other information relevant to offers etc);]
- [(c) information that you provide to us for the purpose of subscribing to our website services, email notifications and/or newsletters;
- [(d) any other information that you choose to send to us

[(3) Cookies

As required by the [UK interpretation of EU law on Cookies](#), we have reviewed the cookies and give advice so that you can manage the use of cookies

A cookie consists of information sent by a web server to a web browser, and stored by the browser. The information is then sent back to the server each time the browser requests a page from the server. This enables the web server to identify and track the web browser.

We may use "session" cookies on the website. We will use the session cookies to: keep track of you whilst you navigate the website; Session cookies will be deleted from your computer when you close your browser.

We use Google Analytics to analyse the use of this website. Google Analytics generates statistical and other information about website use by means of cookies, which are stored on users' computers. The information generated relating to our website is used to create reports about the use of the website. Google will store this information. Google's privacy policy is available at: <http://www.google.com/privacypolicy.html>.

Most browsers allow you to reject all cookies, whilst some browsers allow you to reject just third party cookies. For example, in Internet Explorer you can refuse all cookies by clicking "Tools", "Internet Options", "Privacy", and selecting "Block all cookies" using the sliding selector. Blocking all cookies will, however, have a negative impact upon the usability of many websites, including this one.

(4) Using your personal information

Personal information submitted to us via this website will be used for the purposes specified in this privacy policy or in relevant parts of the website.

We may use your personal information to:

- (a) administer the website;
- (b) enable your use of the services available on the website;
- (c) send you email notifications which you have specifically requested;
- (d) send to you our newsletter and other marketing communications relating to our business or the businesses of carefully-selected third parties which we think may be of interest to you by post or, where you have specifically agreed to this, by email or similar technology (you can inform us at any time if you no longer require marketing communications)
- (e) deal with enquiries and complaints made by or about you relating to the website; and

Where you submit personal information for publication on our website, we will publish and otherwise use that information in accordance with the permission you grant to us.

We will not without your express consent provide your personal information to any third parties for the purpose of direct marketing.

(5) Disclosures

We may disclose information about you to any of our employees, officers, agents, suppliers or subcontractors insofar as reasonably necessary for the purposes as set out in this privacy policy.

In addition, we may disclose your personal information:

- (a) to the extent that we are required to do so by law;
- (b) in connection with any legal proceedings or prospective legal proceedings;
- (c) in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk);
- (d) to the purchaser (or prospective purchaser) of any business or asset which we are (or are contemplating) selling; and]
- (e) to any person who we reasonably believe may apply to a court or other competent authority for disclosure of that personal information where, in our reasonable opinion, such court or authority would be reasonably likely to order disclosure of that personal information.

Except as provided in this privacy policy, we will not provide your information to third parties.

[(6) International data transfers

Information that we collect may be stored and processed in and transferred between any of the countries in which we operate or trade in order to enable us to use the information in accordance with this privacy policy.

Information which you provide may be transferred to countries around the world (including the United States, Japan, India, China and areas many other areas of the world where we have an agent or distributor) which do not have data protection laws equivalent to those in force in the European Economic Area.

In addition, personal information that you submit for publication on the website such as case studies and testimonials will be published on the internet and may be available, via the internet, around the world. We cannot prevent the use or misuse of such information by others.

(7) Security of your personal information

We will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information.

We will store all the personal information you provide on our secure (password- and firewall- protected) servers.

Of course, data transmission over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet.

You are responsible for keeping your password and user details confidential. We will not ask you for your password (except when you log in to the website).]

(8) Policy amendments

We may update this privacy policy from time-to-time by posting a new version on our website. You should check this page occasionally to ensure you are happy with any changes.

(9) Third party websites

The website contains links to other websites. We are not responsible for the privacy policies or practices of third party websites.

(10) Third Party Cookies

These are cookies set on your machine by external websites whose services are used on this site. Cookies of this type are the sharing buttons across the site allow visitors to share content onto social networks. Cookies are currently set by **Twitter**. In order to implement these buttons, and connect them to the relevant social networks and external sites, there are scripts from domains outside of our website. You should be aware that these sites are likely to be collecting information about what you are doing all around the internet, including on this website.

(11) Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways.

When you fill in the contact form on the website, look for the box that indicates you do not want join our mailing list so your details will not be used for direct marketing purposes.

If you have previously agreed to us using your personal information for direct marketing purposes, you may change you mind at any time by writing to us at the address below or by emailing sales@hwm-water.com

We do not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you under the data protection act 1998. A fee will be payable for this information. If you would like a copy of the information held on you, please email sales@hwm-water.com or write to us using the address listed below.

(12) Contact

If you have any questions about this privacy policy or our treatment of your personal information, please write to us by email to sales@hwm-water.com or by post to HWM-Water Ltd, Ty Coch House, Llantarnam Park Way, Cwmbran, NP44 3AW.